AUTO REPAIR / 01

DESCRIBE IT IN YOUR WORDS

Observations help the conversation. You do not need to name a faulty part.

A helpful preparation resource from PickYourPro.ai. Fill in digitally or print. Keep your completed copy private.

Vehicle year / make / model / approximate mileage

My main concern: what I noticed, heard, saw or felt

When I first noticed it / how often it has happened

Messages or warning indicators I have already observed

Recent service, changes or earlier attempts to resolve the issue

Questions about transport / appointment / contact arrangements

Preparation only. Not a diagnosis or a driving-safety assessment.

AUTO REPAIR / 02

WHEN DOES IT HAPPEN?

Record only existing observations. Do not recreate a fault to fill this in.

Observation 1: date / conditions / what happened / duration

Observation 2: date / conditions / what happened / duration

Observation 3: date / conditions / what happened / duration

Pattern I noticed: startup, stopped, intermittent, weather or other

Photos, recordings or previous findings already available

What I do not know / what I want the technician to investigate

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BEFORE THE SHOP VISIT

Tick what is ready. Ask the shop what else it needs before your appointment.

- [ ] Vehicle details and main concern are written down
- [ ] I have recorded observations without guessing the cause
- [ ] Recent invoices and earlier findings are available if relevant
- [ ] I have asked about diagnostic charges and scope
- [ ] The shop knows how to reach me before additional work
- [ ] I have asked about estimate, parts and warranty details
- [ ] Drop-off, transport and pickup arrangements are discussed
- [ ] I will keep written findings and the final invoice

Service records I have / missing record or unanswered question

Agreed diagnostic scope / quoted charge / what happens next

Contact method / who may approve work / transport arrangements

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QUESTIONS FOR THE REPAIR SHOP

Record what the shop says. A question is not authorization to do the work.

Diagnosis: what is included, and what report will I receive?

Uncertainty: what if the symptom cannot be reproduced?

Findings: what supports the repair, and what remains unconfirmed?

Parts and labor: what is proposed, included and excluded?

Approval: how will changes be discussed before extra work?

After repair: warranty terms, completion checks and follow-up?

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COMPARE BEFORE YOU APPROVE

Use A and B in each box. Different diagnoses may need clarification first.

Shop A / Shop B / dates / same concern discussed?

Diagnostic findings, uncertainty and proposed work - A / B

Parts, labor, exclusions and written total - A / B

Timing, warranty terms and questions before approval - A / B

READY TO HEAR FROM PROS?

Create an account on PickYourPro.ai and start an auto repair request. Describe your vehicle and symptoms so participating pros can compete for your business with proposals. Compare diagnostic scope, proposed repairs, written terms and availability.

One request. Every pro's best offer.

Start a request

Participation varies. An inspection or diagnosis may be needed before a final proposal.

Planning guide: https://www.pickyourpro.ai/services/auto-repair

FTC: Auto repair basics (official reference)

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