BACKUP CONNECTIONS / 01

MAP FUNCTIONS AND CONTINUITY OBJECTIVES

Use neutral labels. Keep addresses, credentials, identifiers, diagrams, security details and private contacts outside this worksheet.

A helpful preparation resource from PickYourPro.ai. Fill in digitally or print. Keep your completed copy private.

Business / Site A / no address or account detail

Priority function 1 / practical outage impact

Priority function 2 / practical outage impact

Acceptable reduced-operation mode / no capacity guess

Primary-service known facts / private reference held elsewhere

Past interruption pattern / no security or incident detail

Preparation only. Not network design, capacity, cybersecurity, power, emergency communications, procurement, contract, regulatory or legal advice. Keep credentials, identifiers, diagrams and security details private.

BACKUP CONNECTIONS / 02

DEFINE DEPENDENCIES AND SERVICE HANDOFF

Ask providers to verify the actual design and responsibilities; do not treat this worksheet as a network plan.

Primary-versus-backup provider, path and dependency review

Activation mode / provider role / client role

Site power, equipment, entry and cabling questions

Monitoring / outage notice / support intake / escalation

Test method / acceptance evidence / recurring review role

Return-to-primary / incident record / change or exit handoff

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BACKUP CONNECTIONS / 03

CHECK PROPOSAL READINESS

Tick what is organized. These checks do not choose capacity, equipment, routes, technologies or service levels.

- [ ] Every provider receives the same non-sensitive brief
- [ ] Credentials, identifiers and security details stay outside
- [ ] Critical functions are prioritized without capacity guesses
- [ ] Reduced-operation assumptions are stated
- [ ] Shared dependencies are marked for provider verification
- [ ] Activation, monitoring and escalation roles are requested
- [ ] Testing and acceptance evidence are requested
- [ ] Return-to-primary and incident records are requested

Open function-priority or continuity-objective question

Unclear path, equipment, power or activation dependency

Missing test, support, return-to-primary or written-term detail

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BACKUP CONNECTIONS / 04

QUESTIONS FOR THE BACKUP-CONNECTION PROVIDER

Record the answer and where it appears in the proposal, service description or supporting material.

Dependencies: what path, provider, equipment and power links are verified?

Objective: what reduced-operation assumptions does the proposal use?

Activation: what is automatic or manual, and who owns each action?

Support: what monitoring, notice, intake and escalation are included?

Evidence: how are testing, acceptance and recurring review documented?

Return: how is primary service restored and the event recorded?

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BACKUP CONNECTIONS / 05

COMPARE THE SAME CONTINUITY BRIEF

Use Provider A and B. Clarify unlike dependency, activation or support assumptions before comparing proposals.

Provider A / B / proposal dates / shared Site A brief

Continuity objective, service characteristics and dependencies - A / B

Activation, equipment, monitoring, support and testing - A / B

Return-to-primary, records, written terms and exclusions - A / B

READY TO HEAR FROM PROS?

Create an account on PickYourPro.ai only if you choose, then start a Business Internet request. Share a non-sensitive continuity and failover brief so participating pros can compete with proposals. Compare verified dependencies, activation, monitoring, testing, support, return-to-primary, written terms, exclusions and fit. A private technical requirements and site discussion may be needed before a final proposal.

One request. Every pro's best offer.

Start a request

Participation varies. A private technical requirements and site discussion may be needed before a final proposal.

Planning guide: https://www.pickyourpro.ai/services/business-internet/backup-connections

CISA: Ten Keys to Obtaining Resilient Local Access Networks (official reference)

Federal Communications Commission: Broadband Consumer Label Fact Sheet (official reference)

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