BRAKE SERVICE / 01

RECORD THE VEHICLE AND OWNER-OBSERVED SYMPTOMS

Describe what happened without naming a cause or recreating a symptom.

A helpful preparation resource from PickYourPro.ai. Fill in digitally or print. Keep your completed copy private.

Vehicle year / make / model / approximate mileage / VIN only if I choose to use the official recall lookup

My main concern: what I already noticed, heard, saw, or felt in everyday language

When I first noticed it, how often it has happened, and whether it changed over time

Conditions already observed: startup, stopped, ordinary driving, braking, weather, load, or other

Warning indicator or message exactly as shown, and when it appeared

Questions about safe transport, appointment timing, drop-off, contact, and pickup arrangements

Preparation only. Not an inspection, diagnosis, procedure, recall decision, or driving-safety assessment.

BRAKE SERVICE / 02

ORGANIZE HISTORY AND INSPECTION QUESTIONS

Bring relevant records and ask the shop to document what it finds.

Recent brake work, inspections, parts, fluid service, repairs, or earlier attempts related to this concern

Invoices, inspection reports, photos, recordings, messages, or warranty records already available

Inspection or diagnostic scope, quoted charge, and written deliverable I expect

How findings will identify wheel, axle, side, component, measurement, or other location as appropriate

What happens if the symptom is not reproduced or findings do not confirm a cause

Official NHTSA VIN recall lookup result, date checked, and questions for the manufacturer or dealer

Preparation only. Not an inspection, diagnosis, procedure, recall decision, or driving-safety assessment.

BRAKE SERVICE / 03

PREPARE FINDINGS AND AUTHORIZATION QUESTIONS

Tick what is ready. A question or inspection is not authorization for repair.

- [ ] Vehicle facts and the exact concern are written down
- [ ] Observations are recorded without guessing the cause
- [ ] Relevant invoices and prior findings are available
- [ ] Inspection or diagnostic scope and charge are ready to confirm
- [ ] Findings will be documented by the relevant wheel, axle, side, or location
- [ ] The shop knows who can approve additional work and how to make contact
- [ ] Parts, labor, exclusions, warranty, and completion records will be requested in writing
- [ ] Recall lookup and coverage questions remain separate from diagnosis and repair authorization

Authorized decision-maker, contact method, approval limit or rule, and unavailable times

Written recommendation details still needed: parts, labor, fluids, related tasks, exclusions, and uncertainty

Completion record, replaced-part handling, warranty, follow-up, and unresolved-question notes

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BRAKE SERVICE / 04

QUESTIONS FOR THE BRAKE SERVICE PROVIDER

Record what the provider says. Leave technical judgments to qualified professionals.

Inspection: what will be examined, measured, tested, or documented, and what will I receive afterward?

Findings: where is each finding located, which concern does it address, and what remains uncertain?

Scope: what exact parts, labor, fluids, related tasks, and exclusions are proposed?

Authorization: what is approved now, what needs separate approval, and how will changes be documented?

Completion: what repair order, checks, replaced-part information, and follow-up will I receive?

Terms: what warranty, timing, complete fee structure, and process apply if the concern returns?

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BRAKE SERVICE / 05

COMPARE THE SAME BRAKE SERVICE SCOPE

Use A and B in every box. Different findings need clarification before comparison.

Provider A / Provider B / inspection and proposal dates / same concern discussed?

Inspection scope, documented findings by location, uncertainty, and recommended work - A / B

Parts, labor, fluids, related tasks, exclusions, timing, and complete fee structure - A / B

Authorization process, completion records, warranty terms, follow-up, and open questions - A / B

READY TO HEAR FROM PROS?

Create an account on PickYourPro.ai and start a Brakes request if you choose; this step is optional. Share the vehicle facts, owner-observed symptoms, recent service, warning indicators, and the written concern so participating pros can compete with proposals. Compare inspection scope, documented findings, recommended work, parts and labor, authorization process, timing, written terms, and fit.

One request. Every pro's best offer.

Start a request

Participation varies. An inspection or diagnosis may be needed before a final repair proposal.

Planning guide: https://www.pickyourpro.ai/services/brakes

Federal Trade Commission: Auto Repair Basics (official reference)

National Highway Traffic Safety Administration: Check for Recalls (official reference)

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