BUSINESS INTERNET / 01

MAP LOCATIONS AND OPERATING NEEDS

Give every provider the same business context without choosing capacity.

A helpful preparation resource from PickYourPro.ai. Fill in digitally or print. Keep your completed copy private.

Business, locations, operating hours, move or opening dates, and site contacts

Critical activities that depend on internet and the impact of slowdown or outage

Users, wired and wireless devices, guests, remote workers, and seasonal or event peaks

Cloud applications, voice, video, uploads, payments, security systems, and other traffic to discuss

Single-site, multi-location, primary, backup, temporary, or future service goals

My three priorities for the first provider conversation

Preparation only. Not network design, capacity, cybersecurity, privacy, regulatory, contract, or legal advice.

BUSINESS INTERNET / 02

DOCUMENT CURRENT SERVICE AND CUTOVER FACTS

Record known facts; ask providers to verify availability and transition details.

Current provider, service description, equipment, account contact, and term questions

Known performance or reliability concerns, trouble history, support experience, and evidence available

Public addresses, hosted services, voice numbers, remote access, or other transition dependencies to review

Building entry, telecom room, pathways, cabling, power, rack or equipment space, and landlord contacts

Site survey, construction, utility, permit, access-window, activation, testing, overlap, and rollback questions

Existing service or equipment to retain, return, remove, port, replace, or cancel after verification

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BUSINESS INTERNET / 03

PREPARE CONNECTIVITY AND SUPPORT QUESTIONS

Tick what is ready; leave design and capacity choices for qualified review.

- [ ] All locations and operating dates are listed
- [ ] Critical activities and outage impact are described
- [ ] Users, devices, applications, and peaks are inventoried
- [ ] Current service and trouble facts are organized
- [ ] Building access and installation dependencies are listed
- [ ] Cutover, overlap, testing, and rollback questions are prepared
- [ ] Support, escalation, and resilience questions are ready
- [ ] Every provider will receive the same requirements brief

Availability, performance-description, usage-limit, traffic-practice, equipment, and addressing questions

Support hours, intake, escalation, monitoring, outage communication, restoration, credit, and reporting questions

Primary and backup responsibility, failure separation, testing, account access, and ongoing change questions

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BUSINESS INTERNET / 04

QUESTIONS FOR THE INTERNET PROVIDER

Record how this provider would verify, install, support, and document the service.

Availability: how is serviceability verified for each exact site, and what survey or construction remains?

Service: what performance descriptions, limits, practices, equipment, addressing, and boundaries apply?

Installation: who handles access, pathway, cabling, power, landlord, utility, permit, scheduling, and testing tasks?

Cutover: how are activation, transitions, overlap, rollback, old service, and handoff coordinated?

Support and resilience: what monitoring, intake, escalation, outage communication, restoration, reporting, and backup apply?

Terms and fees: what is the complete fee structure, term, renewal, changes, equipment treatment, cancellation, and disclosure set?

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BUSINESS INTERNET / 05

COMPARE THE SAME SERVICE REQUIREMENTS

Use A and B in every box. Clarify differences before choosing.

Provider A / Provider B / site survey, conversation, and proposal dates

Sites, availability evidence, service characteristics, performance descriptions, limits, equipment, and addressing - A / B

Installation, access, construction, activation, testing, cutover, support, escalation, resilience, and reporting - A / B

Responsibilities, assumptions, complete fee structure, term, renewal, changes, cancellation, disclosures, and open questions - A / B

READY TO HEAR FROM PROS?

Create an account on PickYourPro.ai and start a Business Internet request. Share the sites, operating needs, critical applications, current-service facts, installation and cutover constraints, support expectations, resilience questions, and desired timing so participating pros can compete with proposals. Compare the same written service characteristics, responsibilities, support, complete fee structure, terms, disclosures, and fit.

One request. Every pro's best offer.

Start a request

Participation varies. A serviceability check, site survey, or requirements conversation may be needed before a final proposal.

Planning guide: https://www.pickyourpro.ai/services/business-internet

Federal Communications Commission: National Broadband Map (official reference)

Federal Communications Commission: Broadband Consumer Labels fact sheet (official reference)

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