HOME SECURITY HANDOFFS

DESCRIBE GOALS WITHOUT SENSITIVE DETAILS

Use neutral labels. Keep addresses, layouts, entry details, views and routines in a private discussion after selecting a provider.

Project label / general property type / no address

Zone A / broad goal or event to discuss

Zone B / broad goal or event to discuss

Device categories under consideration / no placement map

Connectivity or monitoring preference to discuss / no credentials

Timing, access-window and on-site-review assumptions

HOME SECURITY HANDOFFS

SEPARATE EQUIPMENT, SERVICE AND ACCOUNT ROLES

Ask who owns each responsibility. Do not treat a product label as a complete service description.

Equipment ownership / purchase, lease, return or unresolved question

Installation and activation responsibility / written deliverable

Monitoring or notification service / included, optional or not proposed

Account administrator and authorized-user roles / no names or credentials

Updates, maintenance, replacement and support responsibility

Service change, interruption and escalation contact process

HOME SECURITY HANDOFFS

CHECK THE NON-SENSITIVE BRIEF

Tick what is ready for comparison. These checks do not confirm system safety or suitability.

Written document or proposal section still needed

On-site or private technical question to discuss later

Future transfer, move-out or provider-change question

READY CHECK

- [ ] No property address or floor plan is recorded here
- [ ] No entry point, camera view or household routine is recorded here
- [ ] No password, access code or network detail is recorded here
- [ ] No emergency contact or account identifier is recorded here
- [ ] Equipment ownership and return questions are written
- [ ] Installation, monitoring and support roles are separated
- [ ] Account and authorized-user responsibilities are separated
- [ ] A private consultation is flagged where more detail is needed

HOME SECURITY HANDOFFS

QUESTIONS FOR THE HOME SECURITY PRO

Ask every provider the same questions and record the written proposal section that answers each one.

Scope: which equipment categories and services are included or excluded?

Ownership: what is bought, leased, returned or controlled by another party?

Roles: who installs, monitors, administers, updates and supports the system?

Changes: how are user, service and support changes documented?

Handoff: what happens when the account, property or provider changes?

Review: what needs an on-site or private technical discussion before final scope?

HOME SECURITY HANDOFFS

COMPARE RESPONSIBILITIES, NOT SENSITIVE DETAILS

Use Providers A and B with the same neutral brief. Keep technical layouts and account data elsewhere.

Provider A / B / proposal dates / same neutral project brief

Equipment, ownership, installation and monitoring scope - A / B

Account, authorized-user, updates, support and escalation roles - A / B

Written terms, timing, exclusions, future handoff and open questions - A / B

OFFICIAL REFERENCES AND PLANNING GUIDE

- PickYourPro.ai planning guide (click to open)
- FTC: How to Avoid Scams When You Shop for a Home Security System (click to open)
- FTC: Securing Your Internet-Connected Devices at Home (click to open)

OPTIONAL NEXT STEP

Create an account on PickYourPro.ai, start a request, and let participating pros compete with proposals. Compare scope, pricing, timing and fit.

https://www.pickyourpro.ai/request?category=home-security