OIL LEAKS / 01

# RECORD OBSERVATIONS AND REFERENCES

Record what you already noticed. Do not identify a fluid, inspect the vehicle, decide safety or diagnose a cause here.

A helpful preparation resource from PickYourPro.ai. Fill in digitally or print. Keep your completed copy private.

**Vehicle A / neutral label / no VIN, plate or owner identity**

**Owner-observed spot, residue or other visible condition**

**When or under what ordinary condition it was noticed**

**Owner-observed odor or smoke description / no conclusion**

**Dash message exactly as displayed / no interpretation**

**Recent service type and approximate timing / no private invoice**



Preparation only. Not diagnosis, fluid identification, inspection, maintenance, operation, driving, towing, repair, cleanup, environmental, recall, warranty, safety, contract or legal advice. Keep VINs, plates, identities, locations, keys, accounts and private records out.

OIL LEAKS / 02

# MAP DIAGNOSIS, AUTHORIZATION AND HANDOFF

Ask the shop to separate proposed diagnostic work, confirmed findings, repair lines and later authorization.

**Shop-proposed inspection, cleaning, test or diagnostic scope**

**Diagnostic charge or authorization checkpoint / shop statement**

**Shop finding, fluid and confirmed source / evidence or limitation**

**Proposed repair line, included parts or related work boundary**

**Additional-finding and changed-scope approval process**

**Completed order, written terms, cleanup, recheck and open items**



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OIL LEAKS / 03

# CHECK PROPOSAL READINESS

Tick what is organized. These checks do not establish diagnosis, safety, drivability, recall status, warranty coverage or an appropriate repair.

- [ ] Every shop receives the same non-sensitive Vehicle A brief
- [ ] VINs, plates, identities, locations, keys, accounts and records stay outside
- [ ] Owner observations are separated from fluid identification and diagnosis
- [ ] Recent work is referenced by service type and approximate timing only
- [ ] Inspection, cleaning, testing and diagnostic authorization are requested
- [ ] Shop finding, confirmed source, evidence and limitations are requested
- [ ] Repair lines, related work and additional-work approval are separated
- [ ] Completed order, written terms, cleanup, recheck and open items are requested

**Open owner-observation or recent-service reference question**

**Unclear diagnostic, finding, source or repair-line boundary**

**Missing authorization, recheck, written-term or handoff detail**



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OIL LEAKS / 04

# QUESTIONS FOR THE REPAIR SHOP

Record the answer and where it appears in the estimate, diagnostic report, authorization or completed repair order.

**Intake: which observations and service references are useful?**

**Diagnosis: what inspection or testing is proposed and authorized?**

**Finding: how are fluid, source, evidence and limits documented?**

**Repair: which lines and related items are included or conditional?**

**Changes: how is approval requested before additional work?**

**Handoff: what order, terms, cleanup, recheck and open items arrive?**



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OIL LEAKS / 05

# COMPARE THE SAME VEHICLE A BRIEF

Use Shop A and B. Clarify unlike diagnostic, finding, repair or recheck assumptions before comparing proposals.

**Shop A / B / proposal dates / shared Vehicle A brief**

**Inspection, diagnostic scope and authorization - A / B**

**Findings, source confirmation and repair lines - A / B**

**Changes, recheck, written terms, handoff and fit - A / B**

## READY TO HEAR FROM PROS?

Create an account on PickYourPro.ai only if you choose, then start an Auto Repair request. Share a non-sensitive Vehicle A observation, recent-service, diagnostic-scope and handoff brief so participating pros can compete with proposals. Compare proposed diagnosis, authorization, repair lines, related work, recheck, completed records, written terms, exclusions and fit. A provider-led inspection and private vehicle-information review may be needed before a final diagnostic or repair proposal.

**One request. Every pro's best offer.**

Start a request

Participation varies. A provider-led inspection and private vehicle-information review may be needed before a final diagnostic or repair proposal.

Planning guide: https://www.pickyourpro.ai/services/auto-repair/oil-leaks

Federal Trade Commission: Auto Repair Basics (official reference)

National Highway Traffic Safety Administration: Check for Recalls (official reference)



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