PLUMBING / 01

DOCUMENT OBSERVED SYMPTOMS AND AREAS

Record what you see, hear, or notice. Leave diagnosis and repair selection to qualified people.

A helpful preparation resource from PickYourPro.ai. Fill in digitally or print. Keep your completed copy private.

Property, occupancy, site contact, affected room or area, and fixture or equipment involved

Observed symptom in my own words, where it appears, when it started, frequency, and change over time

Other fixtures, rooms, levels, exterior areas, tenants, occupants, or operations that seem affected

Photos, videos, dates, utility notices, equipment information, prior invoices, plans, or records available

Access points, gates, parking, working hours, occupied areas, contents, pets, and communication needs

My three priorities for the first plumbing conversation

Preparation only. Not diagnosis, repair or product selection, a shutoff or emergency guide, water or damage assessment, code, permit, insurance, contract, or legal advice.

PLUMBING / 02

MAP INVESTIGATION, REPAIR, AND RESTORATION

Ask the provider to separate each stage and identify who owns the surrounding work.

Provider-proposed evaluation, investigation, measurements, tests, observations, and limits

Opening, access, removal, protection, containment, moving contents, and temporary-condition questions

Provider-proposed repair, replacement, materials, quantities, alternatives, assumptions, and exclusions

Testing, startup, verification, documentation, owner instructions, and follow-up proposed

Wall, ceiling, floor, cabinet, finish, exterior, landscape, or other restoration included or excluded

Cleanup, haul-away, disposal, site condition, access closure, and final handoff responsibilities

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PLUMBING / 03

PREPARE SITE AND COORDINATION QUESTIONS

Tick what is ready. Do not use this page as a diagnosis, shutoff, repair, or emergency guide.

- [ ] Observed symptoms, locations, dates, frequency, and changes are written without diagnosis
- [ ] Affected fixtures, rooms, levels, exterior areas, occupants, or operations are listed
- [ ] Photos and records are gathered without deciding what they prove
- [ ] Access, parking, working hours, contents, finishes, pets, and communication needs are recorded
- [ ] Investigation, opening, repair, testing, restoration, cleanup, and handoff will be separated
- [ ] Owner, provider, other-trade, utility, tenant, and property responsibilities will be clarified
- [ ] Hidden findings, changes, stop points, and authorization process will be written
- [ ] Every provider will receive the same observation and access brief

Known shutoff, utility, access, equipment, prior-work, and property-contact facts for provider verification

Owner, plumber, restoration provider, electrician, contractor, utility, tenant, insurer, or other role questions

Hidden findings, stop points, alternatives, change authorization, documentation, and communication questions

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PLUMBING / 04

QUESTIONS FOR THE PLUMBER

Record the answer and the written observation, scope, estimate, or term that supports it.

Evaluation: how will you review the observations, affected areas, records, access, and unknowns?

Scope: what investigation, opening, repair, materials, testing, startup, documentation, and handoff are proposed?

Property: who handles contents, protection, access closure, surfaces, other trades, cleanup, and disposal?

Changes: how are hidden findings, stop points, alternatives, authorization, documentation, and added work handled?

Team: who performs and oversees the work, what credentials or insurance do you present, and what coordination applies?

Terms: what assumptions, timing, complete price structure, allowances, payment, warranty, follow-up, and cancellation apply?

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PLUMBING / 05

COMPARE THE SAME PLUMBING SCOPE

Use A and B in every box. Clarify different condition, access, material, or restoration assumptions first.

Provider A / Provider B / site visit, investigation, and proposal dates

Observed condition, evaluation, access or opening, proposed repair, materials, testing, and handoff - A / B

Protection, surfaces, other trades, restoration, cleanup, disposal, hidden findings, and changes - A / B

Responsibilities, assumptions, exclusions, timing, complete price structure, warranty, terms, and open questions - A / B

READY TO HEAR FROM PROS?

Create an account on PickYourPro.ai and start a Plumbing request if you choose; this step is optional. Share observed symptoms, affected areas, access facts, available records, and desired timing so participating pros can compete with proposals. Compare the same proposed investigation, access, repair, testing, restoration, cleanup, responsibilities, complete price structure, written terms, and fit.

One request. Every pro's best offer.

Start a request

Participation varies. A site visit and provider-led investigation may be needed before a final repair proposal.

Planning guide: https://www.pickyourpro.ai/services/plumbing

EPA WaterSense: Fix a Leak Week (official reference)

FTC: How To Avoid a Home Improvement Scam (official reference)

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